

The Proprietor or Manager at
Hall
Church Lane
Thurlaston
Rugby
CV23 9JY

Official investigation

December 2018

Ref: **6415061749**

Warning: this unlicensed business address is being investigated.

Dear Sir/Madam,

Your premises do not have a TV Licence. It is a criminal offence if staff or customers are watching or recording live TV programmes on any channel, or downloading or watching BBC programmes on iPlayer, without being covered by a licence.

This applies to any device, including TVs, desktop computers, laptops, mobile phones, tablets, games consoles, digital boxes or DVD/VHS recorders.

Buy a TV Licence today.

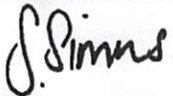
- Annual cost £150.50.
- Or spread the cost with our range of Direct Debit options.
- Go to tvlicensing.co.uk/pay or call 0300 790 6167 now to buy.

Let us know one isn't needed.

If no one at these premises watches or records any live TV, or downloads or watches BBC programmes on iPlayer, you don't need a TV Licence. Please notify us by going to tvlicensing.co.uk/noTV or calling 0300 790 6167. We may confirm this with a visit.

If you have recently bought a TV Licence, thank you. We'll update our records and remove your business from this investigation.

Yours faithfully,



S. Simms
Enforcement Manager, Coventry

If your business name or address details are wrong, please update them at tvlicensing.co.uk/contactus, on 0300 790 6167 or by using the form over the page.

What happens if I don't act now?

Your business premises are being investigated. Unless we hear from you, one of our Officers may visit your premises. Depending on the evidence they collect, you could risk prosecution[†] and a fine of up to £1,000 plus any legal costs and/or compensation you may be ordered to pay.

[†]In Scotland, Scottish criminal law applies. A report will be sent to the Procurator Fiscal who will decide on prosecution.

The most common questions answered.

Can I choose how to pay?

Yes, you can pay in full with a debit or credit card. Or, if you find it easier, you can choose from our range of Direct Debit options.



Go to tvlicensing.co.uk/pay



Call 0300 790 6167

You can also make weekly cash payments with a TV Licensing payment card. Call 0300 555 3456.



When does my business need a licence?

You need a licence if anyone on your premises watches or records programmes as they're being shown on TV or live on an online TV service, or downloads or watches BBC programmes on iPlayer on a device your business has provided. This could be on a TV, desktop computer, laptop, mobile phone, tablet, games console, digital box or DVD/VHS recorder.

You may also need a TV Licence if any staff, customers or visitors watch, record or download programmes on your premises, on any device.

If you play music for customers or staff – whether on radio, TV, computer or CD/DVD – you will probably need to buy licences from both PRS for Music and PPL. Go to prsformusic.com and ppluk.com for details.



How many licences does my business need?

A single licence usually covers your entire business address, no matter how many devices are used. But, if you need to license more than one address, you should get a Company Group TV Licence. Call us on 0300 790 6167 and we'll be happy to help.



What if my business doesn't need a licence?

Your business does not need a licence if no one on your premises watches or records live TV on any channel or device, and never downloads or watches BBC programmes on demand, including catch up TV, on iPlayer. Please let us know by visiting tvlicensing.co.uk/noTV, calling us or by sending us the completed form below. We may confirm this with a visit.



What if we've just moved in?

If you already have a TV Licence, you should move it to your new business address. Go to tvlicensing.co.uk/update, call us or complete the form below and return it to us.

If you still have questions, please visit tvlicensing.co.uk/business

Do we have the right details for your business?

If not, please take a moment to tell us your correct details in this form. Once you've completed it, just send the form back to us at TV Licensing, Darlington DL98 1TL and we'll update our records.

Please fill in the boxes that apply to you.

1. Tell us about you

Title _____ Initial _____
Last name _____
Job title _____
Telephone _____
Email _____

If you don't need a TV Licence at your business address, please tick this box

2. If we have the incorrect name and address for your business (see front of letter), please write the correct details below

Business name _____
Address _____
Postcode

3. Recently moved into your premises and need to move an old licence? Write the details of your previous business below

Business name _____
Address _____
Postcode
TV Licence number

TV Licensing (including the BBC as the data controller, and its suppliers) will use your details only to operate the TV Licensing system and will not give them to anyone else unless required or permitted to do so by law. Find out more about how we keep your data safe and your data rights, including rights to access and correct your data at tvlicensing.co.uk/privacypolicy